

## SSTs Have Resumed Processing 2010 Renewals

### **New Information**

The Self Service Terminals (SSTs) have resumed processing 2010 renewals. The yellow 2010 sticker material was loaded into all SSTs on November 26, 2008.

### **Background**

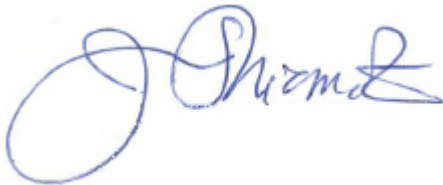
The SSTs were erroneously loaded with red 2011 sticker material rather than yellow 2010 sticker material. While the error was being corrected, renewals for 2010 were suspended at all SSTs from November 19, 2008, through November 26, 2008.

### **Distribution**

Notification that this memo is available online at [www.dmv.ca.gov](http://www.dmv.ca.gov) under Publications was made via e-mail alert in December 2008.

### **Contact**

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

A handwritten signature in blue ink, appearing to read "J. Shiimoto".

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Communication Programs Division